



INTERNATIONAL NEWS PROJECTS & MISSIONS

CAPACITY BUILDING FOR BETTER WATER MANAGEMENT

Our unique range of expertise serves a wide variety of partners and customers in France, Europe and around the world.





WELCOMING MESSAGE



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Dear readers,

Every year since 1991, you have been informed of the latest news about our association and some of our projects, through this newsletter " OiEau International News ". On the occasion of the celebration of our 30th anniversary, in this year 2021, we have decided to change the format of this newsletter.

What is the purpose of this new format?

To give you an overview of our current projects and to better identify the expertise that we offer to our partners and clients. In order to facilitate your access to information, we offer you an entry for each of our 4 areas of expertise, and a brief presentation of each project, in a more streamlined format with a much smaller number of pages.

We hope that this formula, which echoes our new activity report, which is more detailed in its presentation of specific projects, will convince you.

Have a good discovery!

NAME OF

Éric TARDIEU Director General

HOW TO READ THE PROJECT SHEETS?

THE PROJECT
AREA OF INTERVENTION
CLIENT
THEMES
THE PROJECT IN BRIEF
THE MISSIONS OF

Support for integrated water resources management on the Stung Sen - Phase IV

ASIA | Cambodia - Tonle Sap catchment area, Stung Sen sub-basin

- Ministry of Water Resources and Meterology (MOWRAM)
- Water resources management • Information systems

This phase in the project to support integrated water resources management is dedicated to reinforcing the participative process around the basin, to training ministry staff and to the process of summarising and updating planning on the Stung Sen.

Continuing the integrated water resources management experiment (for the Stung Sen basin).
 Support at the nationwide level.
 Training course leaders.

START-UP June 2019

OiEau

OiEau IN BRIEF

CREATION

The International Office for Water was established in 1991. It was born from the merger of 3 organizations: the Water Institute or Water Foundation (Limoges); the International Training Center for Water Resource Management (Sophia Antipolis) and the French Association for the Study of Water (Paris).

MAIN OBJECTIVE

Development of skills for better water management in France, Europe and around the world.

STATUTE

Non-profit association. Recognised of public utility, by Decree of 13 September 1991, with renewal on 16 September 2020. The modification of OiEau's statutes in 2020 in particular aimed at widening our statutory object to the fields of to the fields of aquatic environments, biodiversity, the environment and the circular economy. Previously, only the field of water was covered in Article 1.

WORKFORCE & LOCATIONS

Nearly 140 employees spread over 4 locations in France. 45,000m² of educational units in Limoges and La Souterraine (France).

ORGANIZATION OF THE TEAMS

FUNCTIONING OF BODIES

In accordance with the modification of the statutes, the board of directors is now composed of 24 members, instead of 28 members previously. It includes different types of structures: full members who are public entities of reference in the field of water and biodiversity (e.g. water agencies, local authorities, etc.), economic actors involved in the management or use of water resources, international organisations, associations and French public operators competent in biodiversity and water resource management. Representatives of French ministries (Foreign and European Affairs, Agriculture, Foreign Trade, Ecological Transition, Industry, Health) may also attend board meetings.

In 2020, the Board of Directors met on 30 June and 15 December, and convened two ordinary general meetings on the same dates.

The **President**, Mr. Pascal BERTEAUD, represents the Association in all acts of civil life.

The Managing director, Mr. Eric TARDIEU, was appointed by the Board of Directors on 1st July 2017.



OUR VALUES

OiEau is a non-profit and State-approved association. The people's general interest is at the core of its practices, regardless of the type of activity carried out or partnership established. In 2019, all employees reaffirmed the common values that drive us.

The favored values by order of importance*:

- **1** General interest & Public utility.
- 2 Independence & Neutrality from private interests.
- **3** Innovation & Performance.
- 4 Pride in implementing skills.
- 5 Protection of the Environment and Biodiversity.
- 6 Sense of knowledge sharing & networking.
- 7 Participatory water management for inclusion of all stakeholders.
- 8 Interculturality & Openness to others.

* Survey conducted from 06/25 to 07/05/2019.

OUR MISSIONS

OiEau covers small and large water cycles. It puts its technical, operational, institutional, legal and strategic expertise at the service of all water stakeholders. And this, at all levels, from a local authority up to national and transboundary policies.

In the field of Water and related activities, OiEau aims to:

- Facilitate exchanges between decision makers, designers, managers, industrialists, trainers, researchers and users concerned, to better face their problems together, coordinate their actions and disseminate their information.
- **Develop skills** and partnerships between French and foreign public and private organizations.
- Carry out projects and programs of common and collective interest to better meet the demands and needs of the International Water Community.

OiEau carries out its missions:

- Worldwide, as part of cooperation projects on the different continents.
- In Europe, to promote a concerted approach to the management of water resources and aquatic environments, on a continental scale.
- In France, to strengthen and multiply the actions of various public and private stakeholders in the sector.

OUR FIELDS OF EXPERTISE - IN FRANCE AND WORLDWIDE -



Continuing training for water and environmental professionals.



Use of water-related knowledge & information systems.



Technical and institutional support – Cooperation.



Networking of water stakeholders.

OiEau AROUND THE WORLD

country in North America

Canada

10 countries in Latin America & the Caribbean

Cuba

Haiti

Ecuador

Mexico

Bolivia Brazil Chile Colombia

Peru Suriname

10 countries in Asia & Central Asia

Nepal

Cambodia China Laos Myanmar

Kazakhstan Malaysia Kyrgyzstan Thailand Vietnam

24 countries in Africa

Angola Benin Burundi Burkina Faso Cameroon Central African Republic Chad Côte d'Ivoire

Democratic Republic of Congo Equatorial Guinea Gabon Guinea Kenya Madagascar Mali



& 150 partner organizations

27 UE countries

Austria Denmark Belgium Estonia Bulgaria Finland Cyprus France Croatia Germany Czech Greece Republic Hungary

Ireland Poland Portugal Italy Latvia Romania Lithuania Slovakia Slovenia Luxembourg Spain Malta Netherlands Sweden

6 European countries outside the EU

Armenia Azerbaijan Moldova Ukraine

6 Mediterranean countries

Belarus

Georgia

Lebanon

Morocco

Algeria Egypt

Palestine Tunisia

FRANCE Mainland & Overseas



All mainland Regions Guadeloupe Guyana Martinique Mayotte New Caledonia Reunion

DATA & INFORMATION SYSTEMS

Nowledge, the management of resources and public services, the coherence of policies and their adaptation to changes in the world rely heavily on the ability to collect, process, enhance and share data and information. Data interoperability and open access to information are the challenges of today and tomorrow. They accompany the evolution of Integrated Water Resources Management (IWRM) which is, and must be, intrinsically open to all social, political, economic and, of course, environmental sectors.

OiEau is a unique and historical actor in the management of data and information on water, biodiversity and associated public and private services. Indeed, the diversity of the expertise held by our teams offers a crossroads of skills between the technical, scientific and statistical aspects, and the capacities for designing, developing, hosting and managing information and documentation systems. These systems that we design can then be applied to any geographical scale and cross multiple environmental themes. In France, OiEau collects data on water with the aim of improving shared knowledge of the environment, the impact of pressures on the environments, pollution, resource sharing, climate change, etc.

We run the technical secretariat of the National Administration Service for Water Data and Reference Frameworks (Sandre - see p. 9), ensuring the technical and semantic interoperability of the French Water Information System (WIS).

Within the framework of our monitoring and strategic analysis activities, we also provide European stakeholders with our expertise in the implementation of the EU water policy. We ensure the links between national information and reporting systems and European obligations, such as the INSPIRE Directive, the European Water Information System (WISE), etc.

These skills are recognised in France and in Europe and are also recognised in many other countries around the world. We operate to design water data repositories, develop observatories, and strengthen information sharing within a country, a region, or a large transboundary river basin.

© BD TOPAGE



LabPSE - Experimenting the implementation of a marketplace for payments for environmental services (PES)









Supporting the integrated and shared management of data on water usage and resources for the cross-border Chu river basin Developing information systems 0 8 Water resources management ASIA | Kirghizistan | Kazakhstan | Chu river basin Developing dynamic maps (web mapping) and $\stackrel{\bigcirc}{\sim}$ Ministry for water resources, SDC interactive diagrams and placing them on-line and allow their access via tablet. Making available to the public and using data that Automatic calculations for summaries or compais hard to access on the status of water resources rative analyses. ensures that, at the cross-border basin level, it is Modules for downloading datasets. possible to better federate stakeholders around the challenges of integrated and shared management. December 2013 Reinforcing water information systems for the Chu-Talas river basins 0 Agriculture ASIA | Kirghizistan | Kazakhstan | Chu-Talas river Information systems basins Complete modernisation of the bottom-up planning Hydrosolutions of water demand for irrigation and of the top down water distribution system based on supply, in the Improving the procedures for managing and sharing Chu-Talas river basins. data on water with on-line monitoring and access Digitising and automating the accounting proceto new information services (reports, indicators, dures in place. bulletins, maps) dedicated to agricultural practices. December 2016 smart, met m Smart.met **BIO - PLATEAUX** 0 EUROPE | Belgium | France | Hungary | Italy | Spain LATIN AMERICA | Brazil | France | Suriname | European Commission / Directorate-General The Maroni and Oyapock catchment basins for Communications Networks, Content and Guyana Water Office, DEAL, CNES, CTG Technology / Mobility and intelligent habitats Sewage \sim° Water resources management Drinking water Support - Assistance and Consulting Information systems BIO-PLATEAUX (2019-2021) aims to ensure that \bigcirc Developing new technologies for collecting and French Guyana and its neighbours Brazil and Surimanaging data from smart meters though a pre-comname share information on water and biodiversity mercial procurement (PCP) procedure. associated with aquatic environments. Especially the catchment basins of the Oyapock and Maroni Project coordination. rivers. It aims to better understand resources and Thinking about ethical demands (project manual uses as well as the impacts involved across the report, reports, recommendations on interoperashared catchment basins. bility, standardisation). ✓ Carrying the project as a recognised public non-pro-June 2016 fit, tasked with implementing the activities from a technical and financial point of view. Facilitating international exchanges. https://www.smart-met.eu/ July 2019 https://www.bio-plateaux.org/fr



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TRAINING



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or more than 40 years, OiEau's trainers have been designing, developing and validating teaching methods that are used on a daily basis. This experience made it possible to design and produce tools and operational technical installations on a full-scale platform, aimed at recreating a teaching environment close to the real working conditions of the learners.

Today, our 35 permanent trainers provide 6,000 water professionals each year with objective educational content that is independent of commercial interests. With 43,000 m² of teaching platforms, the technical training courses make the learners' professional practices and gestures more reliable. Catalogue training allows rich and varied experience to be shared with participants from different institutions. Tailor-made training is provided on our sites or at the client's premises, in France and abroad.

OiEau's offer has expanded with the development of digitisation, with the aim of maintaining quality training, both from the catalogue and tailor-made. Thus, distance learning, virtual courses and classes, or mixed synchronous and asynchronous training provide unequalled flexibility, to meet every skill management need.

OiEau also studies, designs and implements training plans for long-term and structured actions, coupled if necessary with technical support, in order to offer real global and customised solutions that can be implemented over time.

Eurostat training on statistics relating to waste water



Project to reinforce the drinking water

© OiEau



* Germany, Andorra, Austria, Belgium, Bosnia-Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France (including French Guyana, Guadeloupe, Martinique, Polynesia, New Caledonia and Reunion), Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Norway, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom.

Drinking water distribution: Initiation, Operation, Design and sizing, Installation and rehabilitation, Network efficiency, Asset management

On average, in 3 years: more than 2400 professionals trained

These training courses deal with the technical and asset knowledge of drinking water networks which is a strategic issue for all network operators and owners.

OiEau has a set of technical equipment and facilities: training platform for the laying of drinking water pipes, test and maintenance bench for fire hydrants, hydraulic regulation bench, metering and remote reading bench, experimental network and equipment for pipe detection and leak detection.

On-site sanitation: Management, Design, Construction, Control, Maintenance

On average, in 3 years: over 500 professionals trained

- These training courses cover the changes brought by the Grenelle 2 french law in terms of on-site sanitation: construction, inspection, rehabilitation, sale, etc., as well as the range of equipment and devices that has greatly diversified in recent years.
- Classic or compact systems, different categories of approved devices, as well as various construction, diagnostic and control materials for non-collective sanitation installations are used.

Indoor networks, sanitary protection and rainwater

On average, in 3 years: over 500 professionals trained

Sanitary protection, backflow, the use of rainwater, etc. are subjects that are of great concern in terms of the health and durability of indoor networks.

As a training and examination centre, the Office International de l'Eau has a test bench for backflow preventer maintenance and educational materials on sanitary protection. It is Qualipluie approved.

Sewerage and stormwater systems: regulations, design, operation, diagnosis, rehabilitation, asset management, quality control, self-monitoring

- On average, in 3 years: more than 1660 professionals trained
- The control of stormwater and the proper management of their sewerage networks are a challenge for local authorities, faced with the constraints of sizing and rehabilitating these networks and the requirements of preserving the receiving aquatic environments.

Our training centre has various facilities:

- A multi-material network (cast iron, PVC, concrete) above ground,
- A facility for presenting alternative rainwater management techniques,
- An experimental network that can be visited and a facility dedicated to the intervention on asbestos in networks.







Mechanical and electrical maintenance, energy, automation and remote management : electricity and network instrumentation

- On average, in 3 years: over 550 professionals trained
- Cross-cutting disciplines, affecting both the drinking water and wastewater sectors, from the treatment plant to the networks, these topics cover professions with high requirements and multiple skills.
 - The OiEau platforms are useful for practising the assembly and disassembly of pumps from the main suppliers, programming micro-automats and practising the software most commonly used in water and wastewater plants.

Rivers and water bodies: regulations, initiation, management, restoration, diagnosis

- On average, in 3 years: over 170 professionals trained
- The NOTRe French law provides for the transfer of "aquatic environment management" and "flood prevention" competencies to inter-communal authorities. The protection of natural aquatic areas and the preservation of biodiversity are priority issues.
 - OiEau uses field situations, on selected natural sites, to complement these platforms:
 - Materials and equipment showroom
 - Alternative techniques platform Stormwater and Nature-based Solutions (NBS)

Drinking water production: Initiation, Regulations, Design -Reception, Treatment techniques, Operation, Audit and control

- On average, in 3 years: more than 850 professionals trained
- The International Office for Water uses educational facilities to simulate multiple operating conditions for a better understanding of drinking water treatment technologies.
- The OiEau has a platform using the techniques of coagulation, flocculation, lamellar decantation, sand filtration, adsorption on granular activated carbon, correction of mineralization by adding carbon dioxide and lime, disinfection with ozone, chlorine, chlorine dioxide or ultraviolet light. OiEau has also developed blended learning courses.

Metrology and analysis: Water chemistry, Sampling, Quality and data management, Laboratory analysis, Drinking water, Waste water (Micropollutants), Bacteriology

On average, in 3 years: more than 4000 professionals trained

OiEau offers a wide range of training courses covering the different aspects of the measurement and analysis science applied to the water and sanitation sector.

Facilities equipped with the most recent sensors and flow-metering equipment, an open channel with the use of samplers, a water analysis laboratory and sampling equipment.



Sludge and odour treatment : bio-waste, effluent treatment

On average, in 3 years: over 190 professionals trained

Residues obtained at the end of the treatment process, wastewater treatment plant sludge can undergo various treatments in order to reduce its volume and make it a valuable product.

Different WWTP sludge treatment equipment can be observed, implemented and tested on our installation: centrifuge, belt filter filter press, dewatering platform, air filtration platform.

Water in agriculture : agriculture and irrigation

On average, in 3 years: more than 100 professionals trained

These training courses enable participants to learn about, develop and strengthen their knowledge of the uses and treatment of water for agriculture and irrigation.

Provision of educational tools on the design, management and operation of irrigation systems, as well as on the treatment of agricultural effluents; implementation of good practices; regulations.



Drilling, Pumping and Groundwater

On average, in 3 years: over 300 professionals trained

Choosing a pump, operating a borehole, commissioning a booster are some of the subjects that the International Office for Water offers you to tackle while benefiting from technical facilities that are unique in terms of the diversity of their equipment. The OiEau also offers two training courses to acquire the basics of hydrogeology and groundwater monitoring.

The training centre is equipped with a hydrological bench for demonstrating or testing pumps and control devices on networks.

A wide variety of pumps and pumping elements are also on display: complete, in section, disassembled.

Swimming pool and bathing water

On average, in 3 years: over 130 professionals trained

The control and treatment of swimming pool water meets regulatory constraints requiring operators to have a good knowledge of the fundamentals of water treatment in swimming pools... Since 2010, a series of measures aim to limit the exposure of populations to the physicochemical and bacteriological risks identified in swimming pools.

 Multi-station pollution characterisation laboratory (laboratory equipment and field analysis equipment)

- Multi-station microbiology laboratory
- Specific platform for the production or manipulation of chlorine gas, liquid, ozone, etc.

The International Office for Water offers training leading to qualifications, recognised by swimming pool professionals.



Urban wastewater treatment: regulation, rehabilitation, designsizing, safety, operation, management of WWTPs (Wastewater Treatment Plants)

On average, in 3 years: more than 1860
 professionals trained

The current objectives of reducing point-source and diffuse pollution and pollution linked to the presence of micro-pollutants in aquatic environments require a good knowledge and better control of effluent treatment processes.

The La Souterraine site has teaching facilities that are representative of urban and industrial wastewater treatment: a physico-chemical treatment plant, an activated sludge treatment plant with 500 PE, a microscopy room, and a water and sludge analysis laboratory.

Waste: treatment and recovery, maintenance, health and safety, environment, sustainable development

On average, in 3 years: over 370 professionals trained

These training courses include topics as diverse as service management, collection and sorting, waste recovery, safety at work, transport of dangerous goods, polluted sites and soils, etc.

OiEau uses field situations to complement these platforms:

- Waste platform
- Sorting platform
- ✓ Pollution characterisation laboratory

Water in industry: water cycle, regulations, industrial clean water, industrial effluent treatment and surface treatment detoxification

On average, in 3 years: over 560 professionals

- From process water treatment to effluent reprocessing, these training courses enable industrial companies to train their staff to improve and optimise the operation of their water installations and thus secure their production.
- The various stages of wastewater and sludge treatment can be observed, implemented and tested in treatment units, specific platforms and laboratories.

Discovery jobs : Sanitation, Drinking water, Industry, Services, Environments

- On average, in 3 years: over 200 professionals trained
- Participation in these training courses gives the opportunity to:
 - to acquire the basic principles and vocabulary of the large and small water cycle,
 - to build a "job" culture,
 - to discover and visualise "typical" installations, to handle various materials used by your colleagues or clients in the field.
- These training courses are an opportunity to visit installations in operation, to handle professional equipment, to visualise theoretical concepts and more or less complex processes in a simple and didactic way.

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TECHNICAL AND INSTITUTIONAL SUPPORT

O^{iEau's} expertise it covers the entire water and, more widely, environment sector. From technical and technological fields to the design of data repositories, through innovation projects, stakeholder consultation, or the implementation of the best water governance models, our staff is involved in many support actions for the sectoral stakeholders, in France and worldwide.

The independence of our structure, our values of commitment to our clients and partners, and the diverse but complementary skills we offer, enable us to provide global support for the implementation of Integrated Water Resources Management (IWRM) policies, to increase the capacities of water, sanitation and waste operators, and to structure the sharing of data and knowledge at local and international levels.



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These support missions are more and more often implemented through multi-year and cross-cutting actions. They allow acting in the medium and long term, which is essential for taking into account the stakes of climate change and biodiversity preservation, by integrating the incompressible time for accompanying change and capacity building.

OiEau is also mobilized in more specific situations, requiring, for example, diagnoses of malfunctions, assistance with the restarting of a treatment plant; emergency training of executives or technicians; assistance with public or private project ownership, etc.

This expertise or support activity is widely recognised. Each year, more than 220 expertise assignments are carried out for stakeholders who rely on OiEau to guide them, in complete independence, towards the best management, the best techniques, the best information sharing and analysis...

Whether they are ministries or national operators, private companies, public utilities, local authorities, suppliers or industrialists, consulting firms, etc., our customers and partners all participate in OiEau's growth, in the national and international recognition of our skills and values.

Functional analysis for Syndicat des Eaux du Soissonnais et Valois water utility authority and recommendations for improving efficiency



November 2019

https://www.riob.org/fr/incubation/GIRE-bassin-Sanaga



Tenth technical assessment of

information on the implementation of

Council Directive 91/271/EEC (SIIF 5)

Support for integrated water resources management in Madagascar AfriAlliance afrialliance AFRICA | Madagascar - Lake Itasy catchment AFRICA basin European Commission - Research DG - H2020 Itasy Region, Ministry of Water, Energy and Hydrocarbons Climate change · Water resources management Water resources management The AfriAlliance aims to reinforce Africa's capacity \bigcirc Developing integrated water resources management to respond to the challenges relating to water and in Madagascar from the Lake Itasy catchment basin adapting to climate change by supporting existing based on improved governance, a programming pronetworks in Africa and Europe, for sharing innovative cess at lake level (such as a lake contract), organising solutions. data management and developing an information system to gain tools to assist with decision making. Analysing innovation solutions. Proposing long term, shared, research and inno-Analysis reports on requirements for the information vation program. system and the institutional and legal frameworks. Internal and external communication strategy. Compiling experience from the field. Distributing project results. Organising seminares and workshops. March 2016 March 2018



French Guyana - SDAGE

http://afrialliance.org/

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AMERICA | France - French Guyana

- Guyana Water Office
- Water resources management
- Water environments

 Preparing the proposed masterplan for water development and management (SDAGE) for French Guyana and its measurement program (2022-2027).
 Economic analysis, environmental assessment and management in line with applicable regulations and client expectations.

- Supporting the writing of the SDAGE and ensuring its secure legal basis.
- Preparing the strategy for organising local water expertise (SOCLE).
- December 2019

Prior study for managing the Kou basin in Burkina Faso



Incubating projects for adapting to

Madagascar - Water and Climate



Assisting with project management for building a solar powered sewage sludge drying facility and optimising the disposal chain

0 Lao Cai Province MIDDLE EAST | Palestine - Ramallah City of Ramallah Sewage Sewage Proposing a program of improvements for the sani- Drinking water tation service in Bac Ha district, especially through technical, financial and organisational optimisations Assisting with project management comprises defiand by improving management. ning the conditions for implementing and operating a solar powered sludge drying facility and proposing An assessment of the current sanitation system. alternative ways to eliminate them. Proposing a program of technical, financial and organisational optimisations for service mana- Feasibility study for building a solar powered gement. sewage sludge drying facility. Seeking alternative routes for making use of sludge. October 2019 A technical-economic assessment of the existing process. Training for operating a sewage plant. March 2019 Support for integrated water resources management in Myanmar -Phase II 0 \mathbf{x} Institutional support for Integrated ASIA | Myanmar - Balu Basin Water Resources Management in **Ecuador - Phase 3** Ministry of Natural Resources and Environmental Conservation (MoNREC) Water resources management LATIN AMERICA | Ecuador | Portoviejo | Chone | Governance Jipijapa Setting out a management plan for the Balu river Ministry of Environment and Water (MAAE) basin, encouraging participation by local stakeholders in the integrated water resources management Water resources management process and investigating ways of paying for the Governance Program of Measures. The main components of the project are as follows: Implementing the integrated water resources manataking part in the conformation and the activation gement process for the Balu river basin project. of Basin Councils; planning by developing a plan Basin characterisation. for protecting and conserving the environment and Defining issues and stakes. supporting the development of information systems. Defining objectives. Setting out the situation in the Rio Portoviejo basin. February 2018 Working at the central level with the Ministry of Environment and Water. Ensuring synergies with the regional water funds. © OiFau June 2019 F....



Improving sanitation at Bac Ha,

ASIA | Vietnam - Bắc Hà District

Vietnam

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© OiEau

FACILITATION AND DEVELOPMENT OF STAKEHOLDER NETWORKS



© OiEau

Since its creation 30 years ago, OiEau has been involved in a strategic mission, the networking of stakeholders of the water sector.

Initiated with French public operators, this mission was quickly extended to the international level with the creation of INBO (International Network of Basin Organizations - see p. 27) in 1994.

These networks, at the service of communities of water and biodiversity stakeholders, and of the environment in general, are intended to be an interface for dialogue, exchange of practices and capitalisation of knowledge, to provide them with resources to achieve better management of water resources and natural environments. Federating many expertises, these networks rely on Web portals to gather and make available to the professionals, and even to the general public, experience feedbacks, technical or institutional initiatives, "toolboxes". OiEau has indeed adopted Web technology since its emergence in 1993, and is able to design and run Internet portals adapted to the specific needs of communities.

It can also organise events from the local to the international level, multilingual if necessary, in order to allow the partners to meet and thus animate the life of the networks. Finally, OiEau coordinates awareness-raising actions towards a defined target public, in consultation with the community leaders.



EAUDOC **EAUDOC** Eau dans la Ville -Eau dans la ville Water in the City 0 AFRICA, AMERICA, ASIA, EUROPE | France Water and environmental professionals **EUROPE | France** · Facilitation of stakeholders' networks Elected representatives, local authorities and · Documentation and publications water and sewage departments Born of a heritage fund initiated in 1970 and managed \bigcirc Sewage in Limoges, France, by IOWater, this virtual library Drinking water on water covers all of the major aspects of small "Eaudanslaville" (Water in the City) is a website for and major water cycles: institutional, administrative, public bodies for cooperation between towns and economic, scientific and technical. References are cities (EPCI), mayors, local elected officials and French and international ones. water authorities or companies. It proposes practical, ✓ Heritage preservation of all water sector documents technical, legal and financial answers to frequently Managing networks of the main public water asked questions (FAQs) linked to managing the water stakeholders in France cycle biodiversity. Subscribers have the benefit of Producing multilingual terminological databases access to the Guide to Services, with theme-based and a water thesaurus data sheets and best practices collected from the field. Developing documentation portals Managing the website including putting technical, legal and financial content on-line for free access. June 2006 ····] A guide to services with theme-based data sheets. ✓ FAQ http://www.documentation.oieau.fr January 2003 https://www.oieau.fr/eaudanslaville/ © OiFau The "Eau & Biodiversité" (Water & Biodiversity) Fau & Biodiversité documentation portal Portail documentaire partenarial **EUROPE | France** General public, water stakeholders and practitioners Facilitation of stakeholders' networks Documentation and publications This digital portal is a generalised access system open to all documents relating to water, water environment © OiEau and biodiversity, produced by the public sector. Documentation portal feasibility study: technical support, facilitating the national documentation network, coordinating and evolving the portal. Processing documents on water, water environments and biodiversity. June 2006 http://www.documentation.eauetbiodiversite.fr

Facilitation for French stakeholders in the European Centre for River Restoration

environments for peace and sustainable development. OiEau is the Permanent Technical Secretariat of INBO. It is in charge of preparing the files of the Liaison Offices and General Assemblies, of drafting the minutes under the authority of the President, of periodically publishing the Network Newsletter and of updating the website www.riob.org. It regularly organises events, working sessions or webinars in conjunction with the members and partners of the

network.

www.riob.org

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EdiCitNet (Edible Cities Network)

CROSS-SECTORAL PROJECTS

The management of water, in sufficient quality and quantity, and the preservation of the environment need to be approached from multiple dimensions, whether political, economic, technical or societal...

Responses to the problems encountered require the development of a global strategy, including institutional, regulatory and financial aspects, in order to provide responses adapted to the specificities of each territory.



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The implementation of solutions implies the use of different stages, notably:

- the setting up of an institutional framework, which is implemented in an operational manner on the ground;
- management plans, to set the objectives to be achieved at different scales, from local to basin level
- the identification and networking of stakeholders, to establish a dialogue and enable the exchange of good practices;
- the development of information systems to monitor the state of the resource and progress towards improving the situation
- the search for sustainable funding, to guarantee a long-term policy, which is necessary to take into account the challenges of climate change and the preservation of biodiversity;
- the transmission of knowledge and professional behaviour.

OiEau is able to assist a country, an institution or a territory with the implementation of all or part of these steps, thanks to its experience acquired for 30 years, on 4 continents, at various territorial scales, from local to national, including transboundary basins.

AquaVeille -The e-letter dedicated to water sector news



- presenting best practices for facing flood hazards. A catalogue of technical solutions suited to the context and to the constraints faced by these players, involved in their optimum application.
 - Constituting a structured bibliography.
 - Organising a participative workshop to share local specificities.
 - Writing a best practices guide for developers.
- August 2019

The support program for developing public service infrastructures is based on Public Private Partnerships

Water and sustainable cities

(PPP) in priority sectors: waste, water-sewage treatment, public lighting, urban mobility. The aim is to reinforce the capacity to implement the relevant PPPs.

Maintenance framework contract

Water and Sewage Support Unit

- Implementing an institutional and regulation framework for PPPs.
 - Training the stakeholders in PPP projects and on the analysis of sector based specialities.
 - Implementing a regulation framework for waste sector PPPs.
 - Supporting the emergence of one or two targeted pilot projects.

June 2018



Supporting integrated water resources management implementation



Incubating projects for adapting to climate change.

Technical support for implementing

an integrated water resources

November 2018





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AFRICA / MEDITERRANEAN | Tunisia

- HRBP Tunisia, Ministry of Agriculture, Water Resources and Fisheries
- Sewage
- Drinking water
- Water resources management
- This project is intended to contribute to socio-economic development by securing the availability and sustainable, equitable and efficient access to water resources in Tunisia by 2050, by following an integrated management approach and through structuring investments and suitable reforms to the sector.
 - Supporting the Project Coordination Unit (PCU) while starting and managing the project, as well as in coordinating the various stakeholders who will be involved.
 - Developing a program for enhancing the capacities of the various stakeholders.
- October 2018



Decentralised cooperation and integrated Integrated water resources water resources management in Togo and management project - Phase 1 Benin (Phases 1, 2 and 3) * AFRICA | Côte d'Ivoire - Bandama Basin AFRICA | Benin, Togo - Cross-border Mono Department for the Protection and the catchment area Development of Water Resources, Ministry of Ministry of Water in Benin and Togo, Mono Basin Water and Forests (MINEF) of the Republic of Authority (ABM) Côte d'Ivoire · Water resources management Water resources management This cooperation supports the implementation of the Implementing integrated water resources manageintegrated water resources management process ment for the Bandama Basin pilot project requires by facilitating international solidarity projects in the a development outline and development that is set context of the Oudin Santini law and by increasing out in an agreed and legally sound way. the capacities of the Mono Basin Authority (ABM). IOWater provides overall support to this approach. Assisting the Mono Basin Authority with imple- Developing an information system for integrated mentation. water resources management that is georefe-Supporting the roll-out of the Strategic Plan and renced and accessible on-line. its Operational Plan in Benin and Togo. Analysing the legal and institutional framework. Supporting the process of drawing up planning Mapping basin stakeholders. Developing a water development and management documents. Analysing the implementation of a system for plan (SAGE) type document. forecasting and preventing flooding. Seeking sustainable financing mechanisms. July 2014 October 2020 Mono Basin - Phase 3 Enhancing the management capacities at Nairobi City Water and Sewerage * Company and performance AFRICA | Togo, Benin - Mono Basin AERMC AFRICA | Kenya Nairobi City Water and Sewerage Company Water resources management (NCWSC) The Mono program aims to provide support in imple- Sewage menting integrated water resource management in the Drinking water cross-border Mono catchment basin between Togo Supporting Nairobi City Water and Sewerage Comand Benin. This support is provided to the relevant pany (NCWSC) in their policy to reduce Non Revenue ministerial departments in the two countries and to Water (NRW) which will enable an overall expansion the Mono Basin Authority. of the company's own investment capacity and the Improving governance. move towards financial balance. Developing planning. Implementing a unit dedicated to reducing NRW. Evolving information systems. Analysing customer management procedures. Financial mechanisms. Making recommendations and providing training. Updating the customer database. April 2018 Implementing a performance contract with a private operator to reduce NRW in a pilot area. June 2012

Supporting improvements to water resources management - FEXTE Peru



Supporting Integrated Water

Support for integrated water resources Support for implementing integrated management on the Stung Sen - Phase IV water resources management **ANA** ASIA | Cambodia - Tonle Sap catchment area, LATIN AMERICA | Peru Stung Sen sub-basin National Water Authority (ANA) of Peru Ministry of Water Resources and Meterology (MOWRAM) Water resources management Water environments Water resources management Information systems Modernisation of water resources management and the implementation of integrated water resources This phase in the project to support integrated water management combining strategic actions on trairesources management is dedicated to reinforcing ning, reinforcing governance and improving data the participative process around the basin, to training management. ministry staff and to the process of summarising and updating planning on the Stung Sen. Technical assistance International training assignments Continuing the integrated water resources mana-✓ Sharing experience between basin stakeholders gement experiment (for the Stung Sen basin). Support at the nationwide level. December 2018 Training course leaders. June 2019

Assessing reports by European Union member states on the implementation of the program of measures and the hydrographic basin measurement plan for countries that were late in adopting and/or reporting and reporting on Environmental Quality Standards (EQS).

EUROPE | Austria | Belgium | Cyprus | Estonia | France | Germany | Hungary | Luxembourg | Malta | Slovenia

- $\stackrel{\bigcirc}{\sim}$ Ramboll for European Union Environment DG
- Water resources management

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- Environmental Quality Standards
- The project provides technical assistance to the European Commission in developing a methodology for assessing and preparing technical reports for each of the assessments required, using the methodology developed and agreed with the Commission.
 - Assessing reports from member states on the implementation of the program of measures and the river basin measurement plan (RBMP) for countries that were late in adopting and/or reporting.
 Reporting on EQS.

August 2020



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